

### FLIGHTS TERMS & CONDITIONS:

- Please ensure you confirm the fare rules with the respective agent to verify cancellation and amendment charges imposed by the airline.
- Should you require to change or cancel your travel plans, it is your responsibility to notify Planit Travel Services immediately by contacting our Customer Services Team on +356 2133 1010 or [info@planit247.eu](mailto:info@planit247.eu)
- Please note that some tickets are non-refundable and/or do not allow changes.
- Any changes must be made up to 3 hours before departure, and are subject to availability and relevant fees.
- Where changes/refunds are permitted by the airline, specific penalties are applicable for changes or cancellations.
- Please note a cancellation penalty fee is also applicable in case of tax refunds when the base fare is non-refundable.
- Any booking fees or credit card charges are non-refundable.
- Unused tickets which are not cancelled prior to date of departure, will be treated as no show and are non-refundable in most cases.
- In case of refundable tickets, refunds will be processed and refunded back to the method of payment used at time of booking.
- Some airlines take between 15-30 days to approve refunds and charge cancellation or administration fees.
- Tickets needs to be submitted for refund less than 1 year from date of issue, after which they are classified as expired tickets and cannot be refunded.

**Planit Travel Services Ltd.**  
A partner of  **TSI**

187, Nazju Ellul Street, Gzira GZR 1629, Malta  
t: +356 2133 1010 e: [info@planit247.eu](mailto:info@planit247.eu)  
[www.planit247.eu](http://www.planit247.eu)

